

Seattle Department of Transportation (SDOT)
& Seattle Housing Authority (SHA)

TRANSIT PASS PROGRAM



What is the SHA Transit Pass?

The SHA Transit Pass is a fully-subsidized ORCA card for residents at all SHA owned and managed properties. Program participants can take free, unlimited trips on transit through December 31, 2026. The passes are loaded onto an ORCA card or bus pass.

How can I apply for the SHA Transit Pass?

If you are a new applicant, please fill out an online application at www.surveymonkey.com/r/SHAIntakeForm. Visit our website at www.Seattle.gov/transportation/transitpassprogram or call 206.615.3551 for more information.

How to Use Your New SHA Transit Pass

You can take free, unlimited trips on public transit through December 31, 2026. Your card can be used 24 hours a day, seven days a week.

Bus: Tap the ORCA card against the reader after getting on the bus. Pull the yellow cord before your stop to indicate to the driver you would like to exit.

Light Rail & Streetcar: Tap the ORCA card on the platform before getting on the train and a second time after you leave the train.

Where Can I Use My New SHA Transit Pass?

The SHA Transit Pass is loaded onto an ORCA card. You can use the card at no cost on King County Metro, King County Water Taxi, Seattle Streetcar, Seattle Center Monorail, Sound Transit, Community Transit, Pierce Transit, Kitsap Transit, and Everett Transit. You may also use your ORCA card on ACCESS or Via to Transit. The ORCA cards may not be used on Washington State Ferries.

Do you need help navigating?

There are several resources to help you navigate Seattle's transportation system:

One Bus Away: Download this phone app to get real-time arrival information for buses and light rail.

Google Maps: You can use Google Maps on a computer or a phone app. It provides transit directions that also includes real-time arrival information.

King County Trip Planner: Use this webpage to get transit directions for your trip: <https://tripplanner.kingcounty.gov/>

How Long Can I Use My SHA Transit Pass?

The unlimited use pass will automatically expire at the end of the day on December 31, 2026.

If you are concerned about affording transit after this program expires, we encourage you to visit King County Metro's website to determine which reduced fare option will best meet your needs: <https://kingcounty.gov/WhichORCA Fare>

Replacing a Lost or Damaged Card

If your ORCA card is lost or damaged, we will replace it at no cost. Please contact us with your name and address to request a replacement card. Your previous card will be blocked when you are issued a new card.



CONTACT INFORMATION

Email: TransitPass@seattlehousing.org

Call/Text: 206.615.3551

Webpage: www.seattle.gov/transportation/TransitPassProgram