

Plan Changes effective January 1, 2027

Aetna Preventive and Traditional

Advocacy and Clinical Support	• Call Aetna at 1-866-983-0051 for questions
New Member ID Card	• New Aetna ID card and advocacy support phone number for both medical and pharmacy assistance • Adding new CVS Virtual URL and phone number • Updating 24-hour nurse line phone number
Aetna One Choice	• Adding Aetna One Choice care management services for clinical support
Aetna Back and Joint Care Program	• Adding Aetna Back and Joint Care (partnered with Hinge Health)
Aetna Second Opinion	• Adding Aetna Second Opinion (powered by 2nd MD)
CVS Virtual Care	• Changing from Teladoc to CVS Virtual Care for general and virtual mental health support

Kaiser Standard and Deductible

Out-of-Network Emergency Care	• Decreasing out-of-network emergency copay to \$100
Newborn Temporary Coverage	• Increasing temporary coverage for newborns to 31 days
Medbridge	• Adding Medbridge, a web-based back and joint pain support application that has patient education and home exercise programs
Ambulance	• Decreasing ambulance copay from 20% coinsurance to \$100 copay

Kaiser Deductible

Mental Health Visits	• Decreasing mental health care visit copay from \$15 to \$0
----------------------	--

Vision Buy-up Plan

UV Coating	• Adding UV coating covered in full, in-network • Increasing monthly premium from \$12.04 to \$12.74
------------	--

Flexible Spending Accounts

Healthcare	• Increasing maximum annual contribution to \$3,400. • Increasing carry-over amount from 2027 to 2028 to \$680.
------------	---