



A community-based newspaper serving the Puget Sound area since 1981



The Voice

November
2006
Articles translated
into six languages

The newspaper of Neighborhood House

Neighborhood House celebrates 100 years of service



PHOTO BY MICHAEL NAIMAN FOR TPNW © 2006

Master dancer Chan Moly Sam (center) performs with the Apsara Ensemble during the Neighborhood House 100th Anniversary Gala celebration. Prior to coming to the United States as a refugee, Sam learned traditional dance at the Cambodian Royal Palace. She now teaches dance to Cambodian youth living in Southeast Seattle.

By VOICE STAFF

Neighborhood House's 100 years of service were celebrated last month with dance, food and music from around the world.

Hundreds of people gathered at McCaw Hall to honor the impact the agency has made on generations of Seattleites.

Beginning with its work as a Jewish Settlement House in the early 1900s, Neighborhood House has remained an integral part of the immigrant experience in Seattle.

Mid-century, the civil rights era and the Great Society spurred Neighborhood House to open its doors to a wider clientele. With the flexibility and creativity to change with the times while remaining true to its mission, the agency embraced low-income families from throughout King County.

Employment training, Head Start and transportation for the disabled and elderly joined youth programs and community building as key efforts to build strong families and strong communities.

In anticipation for the anniversary, Neighborhood House staff set out to document the ways the agency has touched the greater-Seattle community.

What we found was that the organization itself had become the stuff of memories.

Settlement House was the backdrop for first loves; Educational Center gave one im-

migrant's daughter her first taste of fudge. Neighborhood House was remembered for the kindness of its employees who helped countless newcomers find their way.

Throughout the years, every incarnation of the organization has meant something to the people who walked through its doors.

In the following paragraphs, you'll find a selection of the stories our past clients told.

1920s — Beccy Blashko

Excerpt from a 1976 interview

"I went to school at Washington School, which was right across from the Educational Center.

"The Center had a tonsillectomy clinic and a dental clinic. Well, to me, that was an exceedingly important thing, especially for the mothers in the community, many of them who in the first place couldn't afford to go downtown, or they couldn't express themselves too well, you know. And there was a fear of going to see a starved nurse or a doctor in a county-city building.

"They could relate to the (Educational Center medical) director very easily, she was very sympathetic. The community's aches were her aches. It was a wonderful thing to say, 'Oh, don't worry Mrs. So and So, we'll take care of it. If you can pay something you can pay a little bit, if not

Please see "100 years" on page 3

Police force at top of budget concerns

Mayor presents his 2007-08 plan

By VOICE STAFF

Mayor Greg Nickels presented his 2007-08 budget to the Seattle City Council in late September, calling for a 10 percent increase in general fund spending and no major cutbacks.

Among other expenditures, Nickels called for the hiring of park rangers to patrol downtown parks and the setting aside of money to rehabilitate the Seattle Center monorail.

He also called for \$3.7 million to create 40 units of supported housing for the homeless and to maintain the number of shelter beds.

At a public hearing on Oct. 11, Seattle residents called for a closer look at the public safety funding included in the Mayor's budget.

Although the budget sets aside \$600,000 for six additional police officers, Seattle would not see a net increase in officers because the money would fill a gap left from an expiring grant.

A coalition of groups led by the Southeast Seattle Crime Prevention council has

petitioned for 50 additional police officers a year for the next five years.

A representative of the crime prevention council pointed out that from 1990 to 2006 Seattle's population grew by 16 percent, but only 15 new police officers were added to the force, an increase of only 1 percent.

The group garnered the support of Councilmember Peter Steinbrueck, who said in the week leading up to the budget hearing, "We must increase police staffing on the streets to deal with an upsurge in burglaries and gang activity."

But Council President Nick Licata said it would be hard to carve out the resources for such an increase in the proposed budget.

"If we end up with 10 officers above what the mayor had, I think that would be the most we could stretch it," he told the Seattle-Post Intelligencer.

The council is expected to adopt the budget in late November, either at its Nov. 20 or Nov. 22 meeting. The budget must be adopted no later than Dec. 1.

Information from the Seattle Times was used in this report.

Candidates address disability issues

By J M (JIM) BUSH
Special to the Voice

A crowd of 150, including people with disabilities, their advocates, friends, family and other interested individuals gathered at the Seattle Center last month to hear from (and direct some rather pointed questions to) at least 20 individuals running for state and federal elected offices.

While all of the candidates in attendance focused primarily on issues of importance to persons with disabilities, they also stressed the importance of King County residents' involvement in the political process.

Some of the issues discussed included:

- The shortage of accessible, affordable housing. Every candidate who spoke

stressed a commitment to ensure that state and federal resources are tapped to address this issue.

- Health Care. Every candidate who attended said that this is an extremely important — and unaddressed — issue, especially in terms of Medicare and Medicaid funding and ensuring there is adequate access to health care services.

- Jobs and the Economy. At this time, people with disabilities are one of the most under-employed segments of the overall economy. Each candidate stated that more needs to be done and promised to address this issue, along with ensuring that all workers are treated fairly, both in terms of needed accommodations for a disability and compensation.

Please see "Candidates" on page 3

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Quotable

"Decide what you can afford to spend on the holidays and discuss this with members of your household."

— Puget Sound Neighborhood Health Center's Kristen Callison on how to combat holiday stress.

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Health Notes

A column devoted to your well-being

Preventing holiday stress

By **KRISTEN CALLISON, MS**
Special to The Voice

Autumn is here, and with it comes anticipation of the holiday season.

Holidays often mean time with family and friends, expectations of gifts and additional activities that can weigh down our already busy schedules.

For many people, the holidays bring more stress than relaxation and more disappointment than joy. Sound familiar?

This holiday season, you can take steps to prevent some of the difficulties you may have experienced during past holidays. For starters, decide what is important for you, and let that be your guide.

If time with your children and extended family is important, there are many ways to create a meaningful holiday experience together that revolves around activities.

This means changing the focus of the holidays from gift giving to other ways that love, care and honoring of one another can be expressed.

Sit down as a family and decide on a favorite activity or a new experience you can do together during the holiday season.

If relaxation is important to you, create a new schedule in the house during school breaks that allows everyone some down time.

Maybe this means that the kids help make dinner, clean up the living room, or rake leaves in the yard so you can read the newspaper or talk with a friend on the phone. Even chores can bring family members together, and the work goes more quickly when everyone works together.

Research shows that children really want and need four basic things during the holidays. These include relaxed and loving time with family, realistic expectations

about gifts, an evenly-paced holiday season and strong family traditions.

Decide what you can afford to spend on the holidays and discuss this with members of your household. It is important to help children create realistic holiday expectations about activities and gifts, rather than believe they will receive every toy or game they ask for.

By working on this issue early in the holiday season, you can prevent hurt feelings and disappointment later.

Some people find it helpful to sit down together and come up with ideas for family activities such as walks in the park, ice skating or singing. Others choose to focus on creating family rituals such as decorating the home, telling or reading stories after dinner, making a special holiday treat from scratch or playing group games.

Regardless of what you do this season, remember to pace yourself and your family. Get plenty of rest. Choose activities that you really want to do, and make time for them. Eat healthy food. Enjoy time with family and friends.

Resources

There are many places where people can receive support. You may be familiar with service agencies in your local area. One excellent resource for all of King County is the Crisis Line at 206-461-3222. By calling this number, you can receive referrals for all sorts of help including crisis counseling, food, shelter, clothing and other services.

Kristen Callison is a mental health counselor with Puget Sound Neighborhood Health Centers, a non-profit organization providing quality medical and dental services for people in Seattle and King County at several locations in the Seattle area. You can visit PSNHC on the Internet at <http://www.psnhc.org> for more information.

Thanksgiving help available

SEATTLE HOUSING AUTHORITY

Thanksgiving is a wonderful time for friends and families to come together, but we all know that special foods can be hard on the budget.

Many churches and organizations have programs designed to help.

Below is a partial listing of programs that provide special Thanksgiving food supplies. All programs are located in Seattle. Be sure to check to see if there are programs that serve your neighborhood. Use those first.

For more information or for additional resources, contact the Community Information Line at 211 or 206-461-3200 from a cell phone.

Asian Counseling and Referral Service

Food bank provides Thanksgiving food. Arrive at 9 a.m. on Wed, Nov. 22 to receive a number. Open to all. Bring ID.

Phone: 206-292-5714

Address: 720 8th Ave. S., Suite 200

Ballard Food Bank

Provides Thanksgiving food bags for eli-

gible residents of ZIP codes 98107, 98117 and portions of 98199. Distribution takes place from 11 a.m. to 2:45 p.m. on Wed, Nov. 22.

Phone: 206-789-7800

Address: 7001 24th Ave. N.W.

Beacon Avenue Food Bank

Provides Thanksgiving food bags for anyone in need from 11 a.m. to 2 p.m. on Wed, Nov. 22.

Phone: 206-722-5105

Address: Bethany Church of Christ, 6230 Beacon Ave. S.

Central Area Motivation Program

Provides Thanksgiving food baskets for residents of ZIP codes 98102, 98112 and 98122 from 12 to 4 p.m. on Wed, Nov. 15 and from 9 a.m. to 1 p.m. on Thurs, Nov. 16 and Fri, Nov. 17.

Phone: 206-812-4940

Address: 722 18th Ave.

El Centro de la Raza

Provides Thanksgiving food bags from 5 to 7 p.m. on Tues, Nov. 21 and from 10 a.m. to 4:30 p.m. on Wed, Nov. 22 to those living in ZIP codes 98108 and 98144. All Latinos,

Accessible voting comes to King County

By **J M (JIM) BUSH**
Special to The Voice

Many of Seattle's disabled residents will cast their vote without assistance for the first time in this month's election.

The new voting equipment making this possible was demonstrated last month at Center Park, a Seattle Housing Authority high-rise building.

Center Park is home to the Special Technology Access Resource (STAR) computer center, which provides people with disabilities access to computers modified to meet their needs.

The demonstration, which was attended by more than 20 individuals, was hosted by the King County elections department.

The new machines are meant to accommodate those with visual impairments and physical impairments which prevent them from physically marking or punching the ballot. They comply with the national 2002 Help America Vote Act and were used by King County residents in the September primary.

In the wake of the 2000 presidential election, the Help America Vote Act banned the use of lever machines and punch cards for voting. It also required that voting access be improved for disabled voters at all polling locations. It set the start of 2006 as the deadline to fully comply with its regulations. According to news reports, since the act was passed, Congress has appropriated more than \$3 billion to states to upgrade voting equipment.

King County's new voting machines, which will be available in every polling place in this month's election, have both a screen with large print for the visually im-



PHOTO BY JACQUE COOK

Loren Green, a resident of Center Park, gives the "V for Victory" sign as he tries out the new accessible voting machine.

paired and audio output for the blind voter. An audio headset is available to promote privacy. A touch screen also increases the usability for those with manual mobility issues.

The equipment was utilized by over 7,500 disabled individuals in the last primary election. This number is expected to increase greatly as more disabled individuals become aware of this new device which effectively supports the right to vote for the majority of the disabled population, said Jacque Cook, director of the STAR Center.

If you have disabled residents in your building, contact King County Elections Department at 206-296-VOTE to schedule an on-site demonstration or go to the following Web site for an online demonstration. <http://www.metrokc.gov/elections/access/AccuVoteTSXKingCounty.html>.

Jim Bush is the Secretary of the Resident Action Council and a resident of Center Park. Additional information was provided by Jacque Cook of the STAR Center and news reports.

regardless of ZIP code, are served.

Phone: 206-957-4634

Address: 2524 16th Ave. S.

Food bank at St. Mary's

Provides Thanksgiving food bags for Seattle residents in need from 10 a.m. to 1 p.m. on Tues, Nov. 14, Thurs, Nov. 16 and Sat, Nov. 18; bring ID & box/bag to carry food.

Phone: 206-324-7100, ext. 21

Address: 611 20th Ave. S.

Immanuel Community Services

Provides Thanksgiving food for anyone in need from 10 to 11 a.m. on Fri, Nov. 17 and Wed, Nov. 22.

Phone: 206-622-1930

Address: 1215 Thomas St.

Magnolia Helpline

Provides non-perishable food and/or turkey vouchers for low-income residents of Magnolia, ZIP code 98199 only. Register between Wed, Nov. 1 and Tues, Nov. 14.

Phone: 206-284-5631

North Helpline

Provides Thanksgiving food for people who are homeless and residents of ZIP codes 98115, 98125, 98133, 98155 and 98177. Call for date and times.

Phone: 206-367-3477

Address: 12707 30th Ave. N.E.

Northwest Harvest

Offers turkey for Thanksgiving dinner preparation for anyone in need: Wed, Nov. 22, from 9 to 5 p.m.

Phone: 206-625-0755

Address: 711 Cherry St.

Operational Emergency Center

Provides Thanksgiving food for anyone

in need from 12 to 6:30 p.m. on Wed, Nov. 22; current Washington ID required.

Phone: 206-772-9232

Address: 11827 Renton Ave. S.

Puget Sound Labor Agency - King County Offices

Provides Thanksgiving food bags on Mon, Nov. 20 from 8 a.m. to 1 p.m. and from 8 a.m. to 3 p.m. on Tues, Nov. 21 and Wed, Nov. 22, for those living in ZIP codes 98101, 98104, 98109, 98111, 98119, 98121 and 98199.

Phone: 206-448-9277

Address: 2800 1st Ave., Seattle Labor Temple, Room 126

University District Food Bank

Provides Thanksgiving food for low-income residents of 98102, 98103, 98105, 98112, 98115 and 98125; call for hours and dates.

Phone: 206-523-7060

Address: 1413 N.E. 50th St.

Volunteers of America Western Washington - Greenwood Food Bank

Provides Thanksgiving food for low-income residents of ZIP code 98177 & parts of 98103, 98117 and 98133 from 12 to 4 p.m. on Mon, Nov. 20 and Tues, Nov. 21 and from 2 to 6 p.m. on Wed, Nov. 22.

Phone: 206-782-6731

Address: 9747 Greenwood Ave. N.

West Seattle Food Bank

Provides Thanksgiving food bags for West Seattle low-income residents on Nov. 20 and 21. Call for information about home deliveries.

Phone: 206-932-9023

Address: 3518 S.W. Genesee St.

The Voice

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The Voice, the newspaper of Neighborhood House, is published monthly with the support of Seattle Housing Authority resident participation funds and the King County Housing Authority. Neighborhood House helps diverse communities of people with limited resources attain their goals for self-sufficiency, financial independence and community building. The Voice contributes to that mission by providing low-income people, immigrants, refugees and other concerned parties with timely, relevant news. Opinions expressed do not necessarily reflect those of the staff, Neighborhood House, SHA or KCHA. We welcome articles and tips from the community and reserve the right to edit all submissions.

100 years

Continued from front page

we'll take care of it.' And this is the way it was.

"I know in our instance, it was a boon for us, my folks were having kind of a difficult time of it, there were four children. And around 1922 or 23, it was a handy thing to just go up a few blocks away, and make arrangements for a tonsillectomy.

"I had my tonsils out in the medical clinic and spent the night there. I was a 'bleeder' and the Educational Center hired a practical nurse to stay with me overnight. She checked me the whole night. And I remember the type of anesthetic; they would put a little cone over your head and nose, and count."

1940s — Daisy Israel

from an interview on 4-7-05

"They called them the immigrant generation, but all the women sewed, they dressed beautifully, there was a lovely dignity about them. Their homes were all open to each other. Family was so central. There was no wealth but there was this wonderful closeness, and Neighborhood House figured in to that.

"For me, Neighborhood House was a place for clubs, meetings and dances. We had plenty of dances.

"During the war there were a lot of support activities going on in the building. That was the focus. We had air raid drills because we were on the Pacific Coast. At school and at home, every house had buckets of sand for incendiary bombs. It was a real threat.

"The sad part was when our Japanese neighbors and our Japanese friends were gone overnight. It must have been March. My father's shop was at 910 1/2 3rd Ave. and every evening after work he'd drive up Jackson Street to 15th and Jackson. There was a row of Japanese green grocers. He'd stop to buy fresh fruits and vegetables. The Japanese families all lived behind their shops. He came home that night and said, 'Everyone in the car,' and he drove us down that street. Overnight the buildings were boarded up.

"He said, 'I want you to remember this because of how quickly a nation can turn. Today it is happening to the Japanese people, but it could happen to the Jewish community, to any community.' It was a powerful lesson."

1960s — DaZanne Porter

from an interview on 9-11-06

"I have nothing but fond memories of growing up in Yesler Terrace. Neighborhood House exposed us to a lot. I got to go to the opera; we traveled. It allowed us to have lots of different experiences that we might not have had otherwise. I went to preschool at Neighborhood House. The gym there played a big part in our lives. We always had a place to go.

"Our teen leadership council was pretty strong. We made decisions about activities that were happening in Yesler. Neighborhood House did groom us for leadership

roles. I've always been vocal, radical. How that was channeled as a child by the adults I worked with at Neighborhood House, that made a difference.

"I held summer jobs at Neighborhood House. Yesler Terrace still has the paper called 'The Happenings,' I started that.

"I've always been a writer. The paper was a job, it was a formal job. They came to me because they needed a newsletter. I had my son then; part of it could be that they were creating a job for me because I was a teen mom. I loved it. I wrote about voting, making sure that black people turned out

to vote, providing the means to get people to and from the polls. I was very much into the issues.

"They were integrating schools down south, you know. Those were kids about my age. I would see how they were treated and I would write about those kind of issues, about race, and they let me do it."

1980s — Kea-an Chea
from an interview on 9-28-06

"When I escaped from Cambodia, I never thought I'd be here.

"It's a long story, but after the communists took over in 1975, people were afraid to die, and also people were forced to do things. There's no law, you know. You have to work. My sister was about five at the time, and she had to go to work. We worked more than 12 hour days, but still not enough food. You're starving. Just to remember those days, it was a nightmare.

"I spent about four years in a refugee camp in Thailand. When I came to Seattle in 1984 my brother-in-law, he arranged for me to stay in the Mt. Baker Apartments. I stayed there with my family for a year and a half.

"People at Neighborhood House, they were there to help with anything. I remember if you needed somebody to help you translate, you could go there.

"One day, they asked me if I wanted to live in low-income housing. It was too crowded at Mt. Baker — like you were still living in the refugee camp. It was exciting and happy, but after awhile, too crowded. You want to raise children. Neighborhood House told me about Holly Park, where you had low rent, day care center, a lot of playgrounds for kids. I had no idea where it was, but I said OK.

"I'm very thankful for Neighborhood House, especially for showing me Holly Park. My family, we made friends there, my children went to school. It was a good community."

2000s — Margaret Kadzomba

from a speech given on 4-21-05

"In Kenya I had a friend who kept telling me about America. America is the land of honey and milk. So I said, 'How can I get to America?' She told me, 'You can apply for a diversity visa, and you can go to America. You'll be able to work and live in America.'"

"So I tried and applied. God help me, I earned the diversity visa. We sold everything, and we were promised that when we got to America, there would be a job for us, everything is there for us. When we got here things were not what we were promised.

"We thought, oh my God, what are we going to do? I sat and cried. Information is power, I have no information. Asking is the beginning of receiving, so who is there for me to ask? The host who was hosting us was so hostile to us, we didn't know how to go out and get information.

"My husband told me, 'I have to go out. I am a man — I can't stay in the house with you.' So he went out looking for jobs."

"When he came back one evening, he told me, 'I went to WorkSource, and I met a lady called Kamaria. She works with Neighborhood House. She promised me that I'll get a job.' And he did. So I came in and I met this lady Kamaria, and I thought I should give her a hug."

"She took me to many places for job applications. I never smiled because of whatever I was going through. So she gave me practices like smiling ten times before an interview. And so I got a job. Now I'm happy and smiling because of Neighborhood House."



One to grow on

Garden tips for community gardeners

Enjoy winter gardening

By ANZA MUENCHOW
Special to The Voice

The winter rains are setting in and the gardens are slowing their production of fruits and vegetables. I used to have a garden sign that said, "Garden Resting till Spring," but that is not completely true.

The soil is very active now. The returning moisture is enlivening the soil microbes, worms, nematodes, fungi and arthropods. Each of these critters is digesting organic and inorganic materials and making the soil richer for the plants next spring.

The shortening days have signaled to the plants to shut down their growth or, for annuals, to begin to die. The first freeze, right around Halloween, finished off most annuals.

But this freezing weather is great for some of my favorite food crops. As a defense, some leafy greens will pull more sugars up from their roots. This makes the leaves sweeter for us to eat. I especially love the kales, chards, mustard greens and arugula that are ready at this time of year.

Besides being easy to grow and healthy for you beyond belief, they are scrumptious and easy to cook. I recommend soups and stir-fries. The greens do need to be well-cooked because they may be tough (or "toothy" as my chef friend calls them). I usually sauté in olive oil and garlic and when they are wilted, I'll add some water or broth and let them steam in the juices for a bit. I like the "toothiness" myself.

Wintertime also makes me think of all our food crops that come from roots. Roots store the plant's energy or carbohydrates. They all make delicious meals when spread in a pan, coated with olive oil and a little apple juice or balsamic vinegar and roasted in a moderately hot oven about 15 or 20 minutes. Adding onions and garlic cloves

makes it more savory.

My favorite root crops are the "umbelliferous" biennial herbs. These plants form a strong root one year and send up an umbrella-shaped flower and produce seeds the next year. Typical umbelliferous examples are carrots, parsnips, fennel and celery root. Carrots are easy to find in the stores, but I much prefer parsnips. The near-freezing temperatures in the fall encourage this root to make more sugars. Parsnips can be really sweet. I like to roast or boil and mash them. Good in soups too. Yum.

I know it is cold and dark, but continue to visit your garden regularly this winter. Keep the perennial weeds out, as they will get harder and harder to remove next spring when you need to plant. Quack grass, morning glory, butter cup, dock, blackberry — you know which ones you have to battle. To keep the area weed-free and enrich the soil, I again recommend covering with leaves or other weed-free mulch and perhaps cover that with burlap bags. The worms love that and we can never have too many worms, can we?

On these short days, you may want to spend evenings reading and relaxing.

I'm recommending a few good gardening books, but to tell the truth I can find something good from any gardening book or magazine.

These are some of the favorites on my shelf: "Winter Gardening in the Maritime NW," by Binda Colebrook and "How to Grow More Vegetables," by John Jeavons. I also recommend a book by my new friend, Frank Parente, called "Garlic, Grow West of the Cascades."

Happy reading, and keep eating local, seasonal foods.

Anza Muenchow is a farmer and a volunteer with P-Patch. You can reach her by e-mail at mahafarm@whidbey.net or on the Internet at <http://www.mahafarm.com>.

Candidates

Continued from front page

- Strengthening disability-rights laws. Recently the Washington State Supreme Court changed the definition of disability, opening up the possibility that people could be discriminated against and have no way to seek a legal remedy.

Several candidates stated that, if elected, they would work to address this.

- Transportation services. At the current time, a major problem with coordinating transportation services for persons with disabilities still exists, especially in areas with little or no public transit access.

Most of the candidates in attendance stated they would attempt to address this.

- Disaster preparation. As is quite evident, many people and organizations are not ready for an earthquake, fire, flood or

other natural disaster.

Persons with disabilities are considerably more vulnerable at these times, due to the lack of adequate community resources in general.

All candidates in attendance stressed that this is an unmet need and promised to work on ways to ensure it is addressed.

Prior to this event, every candidate running for statewide elected office was asked a series of questions, including what they perceived to be major barriers for people with disabilities to lead productive lives and what they say are top priorities for removing these barriers.

Responses to these questions are available online at <http://www.disabilitypride.org>.

Jim Bush is the Secretary of the Residents Action Council and a resident of Center Park.

Community notes

Senior coffee hour

Join special guest Seattle City Councilmember Peter Steinbrueck for coffee at the Mayor's Office for Senior Citizens on Thursday, November 16 from 10 to 11 a.m.

Steinbrueck chairs the council's Urban Development and Planning Committee which is focused on the built environment, economic development, comprehensive planning and land use regulation.

The event will take place at the Central Building, 810 3rd Ave., between

Columbia and Marion streets. For more information, call 206-684-0500.

The Voice needs your help

Please consider becoming a member of the Voice resident advisory committee today. We're looking for residents of low-income public housing to meet monthly to discuss the articles that appear in this publication.

This is your chance to have your opinions heard. For more information contact Stacy Schwandt at 206-461-8430, ext. 227.

The mission of the Seattle Housing Authority is to enhance the Seattle community by creating and sustaining decent, safe and affordable living environments that foster stability and self-sufficiency for people with low incomes.

Lifting burdens
SPORT CHANGES A LIFE
See page 3



SHA NEWS

November
2006

News and information about Seattle's neighborhoods

Residents ask for seat on Board of Commissioners interview panel

By STACY SCHWANDT
Voice editor

With the deadline past for residents to apply for a seat on the Seattle Housing Authority Board of Commissioners, attention has turned to the selection and interviewing process.

In late September, members of the Resident Action Council sent a letter to Mayor Greg Nickels requesting that representatives from their group (made up of SHA high-rise residents) and the Seattle Senior Housing Program Advocates II be allowed to sit on the interviewing panel.

Commissioners are appointed by the mayor and approved by City Council.

In response to the letter, the mayor's office has asked RAC President Doug Morrison and Advocates President Jean Anderson to forward names for consideration for the interview panel.

"It's not guaranteed that they will play a role," said Rebecca Hansen, boards and commissions administrator for the City of Seattle. "It is up to the Mayor to determine who will be on that committee."

She added that the panel will likely include representatives from the Mayor's office, the city's Human Services Department

and the Office of Housing. It will be formed early this month so that candidates can be interviewed before Thanksgiving.

The mayor will likely make his recommendation to the City Council in December, she said.

The seven-member Board of Commissioners is responsible for approving SHA's annual budget and for setting the policies that guide the agency's operations. Two seats on the board are reserved for SHA residents.

The current seat is opening up as SSHP resident Al Winston steps down after serving seven years. Denny Terrace resident Sybil Bailey was appointed to the second seat in September.

When Bailey was nominated, the outgoing resident commissioner sat on the interview panel, but Winston is suffering from an illness that will prevent him from serving, Hansen said.

She added that she also asked Morrison and Anderson to provide some guidance about the qualities and issues the panel should consider when forming their recommendation.

"This is a good way to get stakeholders involved," she said. "They bring another voice to the table, another perspective."

Utility allowances in high-rises changing

By SCOTT FREUTEL
Seattle Housing Authority

Last month, residents of six Seattle Housing Authority high-rise buildings noticed a small adjustment to their utility allowance. Eventually, residents of all high-rise buildings will see similar adjust-

ments. The buildings affected thus far are Ballard House, Beacon Tower, Capitol Park, International Terrace, Lictonwood and Olive Ridge.

All residents will continue to pay the combined rent and utilities sum they'd paid before the adjustment — 30 percent of their total monthly income. Thus, residents will see their individual rents increase by the same amount that the utility allowance decreases.

What is changing, slightly, is the amount set aside for residents to use for paying their electricity bills. For about 60 percent of the residents of any given building, the new utility allowance, which has decreased slightly, will still be higher than the average monthly electric bill. Residents who use a good deal more electricity than the average will find that the utility allowance does not cover their entire bill.

The utility allowance determines how much of a tenant's housing budget is allocated to his or her utility bill. Department of Housing and Urban Development regulations require that SHA revise its utility

Please see "Allowance" on page 2

Volunteers pitch in on Lee House landscaping



PHOTO COURTESY OF SEATTLE HOUSING AUTHORITY

Almost 40 volunteers gathered at NewHolly's Lee House to do landscaping work last month. The historic building is being renovated and will soon become known as the Harry Thomas Community Center, after the former longtime Seattle Housing Authority executive director.

SHA implements painting program

SEATTLE HOUSING AUTHORITY AND VOICE
STAFF REPORTS

In response to residents' request to have their units painted on a more regular basis, the Seattle Housing Authority will implement a painting program this month.

"SHA has tried to keep units painted over the years, but most of the time, especially over the last six years when severe budget cuts have taken place, there hasn't been money or there have been competing needs for it," said Don Ashlock, SHA housing operations director.

The issue was first brought up at the Joint Policy Advisory Committee, a group of residents who comment on Housing Authority policies. Members wanted clarification on whether residents can paint their own apartments.

"The answer was no, you can't paint your apartment," said Lynn Sereda, a resident of Capitol Park and a member of JPAC. "I know residents are unhappy about it. The paint policy is a really important issue to some residents."

The new program has two sets of rules — one for those who have lived in their units for at least eight years and one for those who have lived in their units for less than eight years.

If you have lived in your unit for at least eight years you can put in a request through your senior property manager or property manager to have it painted.

If there is money in the budget and painters are available, requests will be completed on a first-come, first-served basis. If there

are more requests than the budget allows, you will be placed on a waiting list by property, based on the date of the request.

Early on, conversations took place about whether residents would be charged for wall washing and repairs during the repainting process. The Housing Authority has determined that residents who have lived in their units for at least eight years will not be charged for these items.

Residents who have lived in their current unit for less than eight years can pay to have their unit painted by SHA's Impact Property Services. They will be able to select which rooms (with a minimum of two rooms) they want to be painted. They will also be able to select a color of wall paint from SHA's pre-selected color choices.

Depending on the number of rooms selected, there may be an option to have belongings moved by family or friends to reduce the cost. Wall washing and wall repairs will be done by SHA's Impact Property Services to ensure the best paint job. In this case, residents will be asked to pay these costs.

Impact Property Services will provide an estimate of how much the work will cost. The estimate will be good for 90 days. Residents will be asked to pay a minimum of 50 percent of the cost before the work begins. The remaining balance can be placed on a payment agreement.

Sereda said most residents at last month's JPAC meeting weren't happy with the program. "This doesn't guarantee that apartments will be painted," she said.

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homeWorks celebrates first completed buildings



PHOTO BY SVEN KOEHLER

Residents enjoy the end-of-construction party at Lictonwood.

By SVEN KOEHLER
Seattle Housing Authority

As summer ended and the rainy season began again in Seattle, Lictonwood residents actually had something to celebrate. The homeWorks project wrapped up construction with a big party at Lictonwood in late September, leaving the building with a colorful new waterproof exterior to prevent the leaks that used to accompany the rain.

Nearly 70 people gathered for the end-of-construction celebration in the refurbished community room including residents, homeWorks staff, contractors and the architect.

The party featured food, drink, and musical entertainment by singer (and homeWorks accountant) Mallory Day.

The Seattle Housing Authority's Stephanie Van Dyke presided over a brief ceremony to thank residents for their patience during the construction and to recognize staff who contributed to the success of the project.

Several residents were lucky winners in a door prize drawing.

Construction workers are no longer a daily fixture on site nowadays. The contractor has vacated the units that were used for construction, so new residents will soon be moving into the remodeled building.

Construction site foreman "Lumpy," who residents got to know well during the project, has moved on to work at the homeWorks project at Ballard House. Several residents paid him a visit during the Lictonwood celebration to say hello.

Lictonwood residents had previously given him a signed picture as an appreciation gift, which now hangs proudly at the WG Clark company headquarters.

Some minor work at Lictonwood is still being addressed. New window coverings for the community room are on order. Their absence was not apparent during the celebration, however, as the room was festively decked out with balloons and streamers.

The landscaping in the front of the building will be restored this fall when

homeWorks
Renovating Seattle Housing High-Rises

weather conditions are most suitable. The building's ventilation system is also still being optimized.

Once the construction is complete, the responsibility for maintaining the remodeled building returns to Impact Property Services, SHA's own building maintenance division. In order to address repairs, property management and residents will use the work order system that has been in place for years.

Lictonwood is the first building to be substantially completed in the homeWorks project, which was a great reason to celebrate for residents and staff alike. Green Lake Plaza and International Terrace will be done next, and they have their own completion celebrations scheduled for late October and early November.

Allowances

Continued from front page

allowance any time there's a change in utility rates of 10 percent or more.

The Housing Authority is also required to review utility allowances every year in order to take into account such changes as energy-efficient upgrades. In buildings that the homeWorks program is modernizing, these upgrades might include new windows, new thermostats and additional insulation. The downward adjustment in utility allowances is not a direct result of homeWorks improvements, but rather of SHA's review of utilization rates in those buildings.

Seattle City Light and SHA are analyzing electricity consumption patterns in all of SHA's high-rise buildings. Utility allowances for residents of other SHA high-rises will be revised once those analyses are completed.

In some cases, residents who use considerably more electricity than the average may be eligible for utility relief. To be eligible, a resident must demonstrate that his or her high consumption of electricity is caused by something "not reasonably within (their) control," such as special health-related equipment prescribed by a physician, or excess consumption caused by the malfunctioning of SHA-owned equipment or building components.

Residents who wish to apply for utility relief should contact their property manager.

In order to allow residents to average their electricity-bill payments over the year, smoothing out differences in seasonal use, Seattle City Light offers a budget billing plan. For information, contact Seattle City Light at 206-684-3345.

One requirement: budget billing can only be begun for residents whose past due electric bills do not exceed \$100.

Craigslist gives new meaning to 'window shopping'

By SCOTT FREUTEL
Seattle Housing Authority

There are all sorts of serious, important things to do with computers, and there are all sorts of amusing things to do, too: think games, funny video clips, puzzles and endless jokes to download and forward.

But one part of a popular Web site, <http://www.craigslist.org>, is ideal for something that's sometimes serious, sometimes amusing: finding free stuff.

A couple of weeks ago, a single day's posts to the Seattle-Tacoma Craigslist would have allowed a frenzied bargain-hunter (with a truck) to obtain, for free, a Singer sewing machine, appliances of all kinds, no fewer than nine European hamsters, an ironing board and an iron, golf club heads, a highchair, a tent, a big doll house and a small stroller and office, dining room, living room and bedroom furniture, including beds and bedding.

A day earlier, people were offering free luggage, guppies, broken concrete, houseplants, sports equipment, and various foodstuffs.

Craigslist has become "the people's classifieds," and not only in Seattle. In fact, with over 10 million new classified ads each month, Craigslist is the leading classifieds service in any medium, and it is cutting into an important source of revenue for newspapers large and small.

Craigslist was founded in 1995 by Craig Newmark in San Francisco. It expanded into nine more cities, including Seattle, in 2000. Since then, it has kept growing. As of this summer, Craigslist was hosting its services in some 300 cities all over the world.

Many people visit Craigslist chiefly for its job sites; one Friday afternoon last month, the Seattle Craigslist listed 32,405 ads, most of them help-wanted ads. The entire Craigslist network receives about 750,000 new job listings every month.

Another great thing about the service is that it is free. For Seattle residents, there is no charge for viewing, posting, or answer-

ing ads or other messages on Craigslist. (The service does charge landlords and employers in a few larger cities to post online classified ads.)

So take some time to check out the Web site — it may be more useful than you think.

Getting to Craigslist

To visit Craigslist at <http://www.craigslist.org>, you'll need access to a computer connected to the Internet.

Seattle Housing Authority residents are welcome at a number of sites that offer computer instruction and free use of computers that aren't reserved for instructional purposes.

Call to find out about "open labs," or the times when computers are available for general use.

Sites include:

- High Point Career and Technology Center, 206-252-9480
- Rainier Vista Technology Lab, 206-461-4568, ext. 202
- Special Technology Access Resource (STAR) Center of Seattle, located in Center Park, which offers adaptive assistance to people with disabilities, 206-325-4284
- Westwood Heights Technology Center, 206-932-6946, ext. 16
- Yesler Terrace Learning Center, 206-386-1245

Every branch of the Seattle Public Library also has computers for public use. However, these must be reserved in advance. (Sometimes you can get lucky and wander in and find one that's not being used, but that's a rare event.)

Just ask a librarian to reserve a computer for you. All you'll need is a library card.

Many branches of the Seattle Public Library also offer instruction in using computers and accessing the Internet.

Rainier Vista construction schedule extended to 2008

SEATTLE HOUSING AUTHORITY

The Seattle Housing Authority is adding a year to the construction schedule for the second phase of the Rainier Vista redevelopment to accommodate delays resulting from improvements to the site plan and to mesh more effectively with Sound Transit's construction schedule.

Development Director Linda Hall and

Rainier Vista Development Manager Ed Rose presented the new schedule to the SHA Board of Commissioners at their regular briefing in September.

The new plans were also presented to the Rainier Vista Citizens Review Committee that same day.

"We fully expect to bring the project **Please see "Schedule" on page 5**

About The Voice

The Voice is a monthly newspaper published by Neighborhood House with financial support from Seattle Housing Authority resident participation funds.

The Voice is developed and edited by Neighborhood House with help from SHA residents and staff. It strives to provide a forum for objective news and information of interest to low-income people and those living in SHA communities.

The Voice welcomes articles, letters to the editor and columns from readers. If you'd like to submit an article, or if you have a question about anything you've read in this publication, feel free to contact Editor Stacy Schwandt at 206-461-8430, ext. 227 or by e-mail at stacys@nhwa.org.

If you have questions about SHA-related stories, you may also contact SHA Communications Director Virginia Felton at 206-615-3506 or by e-mail at vfelton@seattlehousing.org.

You can also mail submissions to: The Voice, Neighborhood House, 905 Spruce St. #200, Seattle, WA 98104. Please include your name and contact information on your submission.

All submissions are subject to editing for accuracy, style and length.

POINT OF VIEW

NEWS ABOUT THE SEATTLE SENIOR HOUSING PROGRAM AND SEATTLE'S HIGH-RISE COMMUNITIES

Resident Action Council to vote on new bylaws

By LYNN SEREDA
Resident Action Council Vice President

The Resident Action Council will be considering a new set of bylaws at a special meeting on Tuesday, November 14.

The move comes after RAC Executive Committee members determined that, since 2003, RAC has been operating under bylaws that were never properly adopted by the organization's Board of Directors.

The meeting will take place at 10 a.m. at Center Park, 2600 S. Walker St. All RAC board members and other resident members are strongly encouraged to attend.

Why adopt new by-laws? Following advice from RAC's attorney Eric Dunn, it has been determined that operating under bylaws that were never officially adopted is a violation of the council's previous bylaws, which outlined the procedure by which the rules could be amended.

Furthermore, many of the revisions made in the 2003 bylaws have been found to be contrary to the organization's original intent.

In researching this issue, executive committee members found bylaws dating back to 1994. Also discovered was a constitution that includes articles outlining the council's purpose, membership, board and bylaws.

According to RAC's constitution, the council was formed to "advocate for and represent its constituency to and with the Seattle Housing Authority and the public at large." This constituency was defined to include all those living in SHA facilities.

Another article of the constitution says: "The Resident Action Council is NOT a subsidiary or subordinate entity of SHA. No employee of SHA shall possess or exercise authority of influence in the internal affairs of the Council."

The 2003 bylaws were rewritten with an SHA staff member as part of the group, and so several RAC members feel SHA has

had undue influence in the council's affairs. This influence is also shown in a passage in the 2003 bylaws which says that RAC "will help advise and assist the Seattle Housing Authority in implementing its policies."

Is RAC obligated to assist SHA in implementing policies residents don't agree with?

Besides the conflict of interest between RAC's original purpose and the current bylaws, there is the issue of other low-income public housing residents who were disenfranchised by the rewritten bylaws.

In particular, Yesler Terrace is a huge concern for the RAC Executive Committee, in that it has been eliminated from the RAC jurisdiction.

Because Yesler Terrace is facing major changes in the next few years, the RAC Executive Committee and members of the Yesler Terrace Community Council feel that Yesler Terrace should have representation in a large area-wide or jurisdictional council.

The RAC Executive Committee is also looking at ways to involve the Scattered-sites communities and the remaining low-income residents in HOPE VI communities in the council in accordance with HUD regulations.

Lastly, RAC is hoping to have bylaws that will work for many years to come. These bylaws need to be clear and understandable, not overly complicated or long like the current, unapproved bylaws.

Bylaws that are carefully written and revised only under the guidance of RAC attorneys and with an open vote, are a good foundation for a resident council that will truly represent its constituency and have real independence from the housing authority.

For more information on the RAC bylaws, or to leave a message for any of the RAC Executive Committee members, please call 206-322-2257.

Cedarvale resident breaks weight lifting records

By KELSEY JONES-CASEY
Voice reporter

Strength is not always what it seems.

Cedarvale House resident Winifred Pristell can bench press 165 pounds and, at 6'2" and 198 pounds, she has a strong body. But her physique doesn't tell her entire story. Pristell's true strength has been in her ability to transform her lifestyle.

In late August, Pristell, 67, won the state championship in bench pressing for her age group and weight class at Bull Stewart's 10th Annual Alki Beach Bench Press and Deadlift Championships in Seattle. The competition was held less than a year after her entrance into the sport. Her success emboldened her to continue competing.

One month later, in Aberdeen, Wash., Pristell broke the world record in bench pressing for women aged 61-67 in the 198-pound weight category.

That accomplishment is admirable for anyone, but for Pristell, it comes after an especially long and hard road.

Although she was an athlete in her youth growing up in the Duamish Bend Housing Projects and later in the Central District of Seattle, Pristell became a sedentary and unhealthy adult. She played basketball and ran track as a child, but as she aged she gained more weight. By her 50s, Pristell was obese. She couldn't walk more than a city block.

Years ago, Pristell decided that it was time to change her lifestyle. She asked her grown daughter Cynthia to help her get out and exercise. Pristell would walk one step at a time following Cynthia, who walked backward so that they could look in each other's eyes. Her daughter's encouragement kept her exercising frequently; Pristell built up to walking one city block every morning.

When Cynthia left town for an extended vacation, Pristell was determined to exercise on her own. By the time Cynthia returned, Pristell was walking three miles, three times a week.

When Cynthia took her to the local gym for the first time, Pristell was hesitant. But after lifting weights every day for a week, she couldn't stop.

"I hated when Sunday came," she said, "because you have to let your body rest at least once a week."

Weightlifting became her first love.

Her primary care physician saw the change in her health and helped her apply for a scholarship to the YMCA. However, because of health issues and fatigue, her lifting discipline waned. She lifted weights



PHOTO BY KELSEY JONES-CASEY
Winifred Pristell lifts her Alki Beach trophy and her "senior companion" Mitzi.

off and on for almost 10 years until her doctor told her that she was getting too old not to exercise.

With fresh enthusiasm, Pristell quickly outgrew the Y's facilities and started training at Gold's Gym. There she met another senior lifter named Jim Schall. A former coach and teacher, Schall has mentored Pristell in the art of powerlifting and bench pressing. Pristell now says that she couldn't have made it this far without his training and the help of her children.

"No one can do anything alone without somebody," she insists.

Pristell is now a strong woman with large, expressive hands and developed shoulders. She smiles when I ask her what advice she would give a young athlete.

"Well," she says, "weightlifting is like any other sport. A person should pick up what they love doing. Education is first. That is the most important thing. Then there's sports. The two of them together is very good."

Despite her weightlifting capabilities, strength is still a goal for Pristell. She is getting to the age where her friends are dependent on their children, on strangers in the grocery stores and on health care professionals.

For Pristell, strength is self-sufficiency.

"I want to be able to carry my own packages, and put things up on shelves," she said.

For now, her immediate concern is training for the World Association of Benchers and Deadlifters competition in Las Vegas in November.

"I'm never going to stop!" she exclaims.

And as for the records that she wants to attain?

"I'm going to keep on breaking them!"

Blakeley Manor elects officers

By BETTE REED
Special to The Voice

Residents of Blakeley Manor enjoyed a roast beef dinner at their community council meeting in late September, after which they elected officers for the coming year.

The new officers are Bette Reed, president; Maeve Dorsey, vice president; Charlotte Fisher, secretary; and Rashel Polack, treasurer.

During the meeting, residents discussed the activities that they are considering for the next 12 months, including guest speakers, art classes, poetry or drama readings, guest musicians and perhaps a pancake breakfast or two.

These activities will be partly financed



PHOTO COURTESY OF BLAKELEY MANOR
Blakeley Manor residents enjoy a meal during their community council meeting.

by the building treasury which is funded by an annual rummage sale and quarterly bake sale.

Advocates news

by Advocates II
President Jean
Anderson

In October, members of The Advocates II board visited buildings in the Seattle Senior Housing Program, meeting informally with residents. The visits were a chance for board members and residents to become acquainted and enjoy refreshments. They were also a time to discuss The Advocates' work, and for residents to ask questions and discuss policies of SHA. In addition, residents shared news of good things happening in their buildings. Discussions dealt with residents' relationships with their resident managers and other SHA personnel; the need for maintaining secure buildings (keeping doors locked, not admitting strangers) and residents' rights to express themselves with regard to operation of their buildings. Individual buildings' concerns were also addressed. The visits are an annual event; this year they ran from Oct. 12 to the 31st. The Advocates meet on the second Thursday of each month at 2 p.m. Meetings are open to everyone. Call 206-282-2229 for the latest location.

HIGH POINT HERALD

NEWS ABOUT THE HIGH POINT COMMUNITY

High Point community builder to be hired soon

SEATTLE HOUSING AUTHORITY

Seattle Housing Authority is in the process of hiring a community builder for the High Point community.

The position was previously held by Kari-lynn Frank. Frank left SHA this summer to pursue a consulting career.

"The hope is to have this important position filled by mid-December," said John Forsyth, SHA community services administrator.

The High Point community builder will be responsible for engaging the community and building relationships among

neighbors.

Forsyth explained that SHA just hired someone for a newly-created community building coordinator position.

Ann Levine, who has been hired for this position, will supervise the High Point community builder and the other five SHA community builders.

Levine will be moving to Washington from Santa Rosa, Calif. where she currently works for United Way.

Once she begins work at SHA she will participate in the hiring process for the High Point community builder.

High Point tutoring program now enrolling



PHOTO COURTESY OF YOUTH TUTORING PROGRAM

Reading is one of many joys of the High Point afterschool tutoring program

BY YOUTH TUTORING STAFF

The Youth Tutoring Program in West Seattle's High Point neighborhood is currently enrolling new students.

With its dedicated staff of volunteer tutors, the program provides afterschool help in language arts and mathematics as well as one-on-one homework assistance.

For more information about enrolling, please contact Mel Gallagher at 206-932-4165, or drop by the center.

The program is located in the lower level of the Seattle Housing Authority building at 6558 35th Ave. S.W., on the northeast corner of 35th Avenue Southwest and Southwest Holly Street.

Study for asthma sufferers is accepting participants

BY VOICE STAFF

Do you or your child suffer from asthma? If so, your family may qualify for the Breathe Easy Home study at High Point.

Neighborhood House is inviting residents who live in new High Point homes to participate in this research study, which will compare the asthma symptoms of those living in new homes to those living in homes that were specifically built to minimize asthma triggers.

If you enroll in the study, you will receive a kit with environmentally-friendly cleaning supplies, a \$20 Safeway gift card, a Hoover WindTunnel vacuum cleaner worth \$250 and other supplies to help you keep your asthma under control.

To participate, all that is required is that

you spend an hour completing a short survey and an educational visit or workshop. The survey and activities will be conducted in your native language.

All families living in the new High Point with a child or adult diagnosed with asthma are eligible to participate.

For more information, please call Neighborhood House at 206-923-3266.

The Breathe Easy Home study is a research study to find out if special construction techniques and materials in a home will reduce asthma.

The study is funded by the federal Department of Housing and Urban Development and is being conducted by Neighborhood House in conjunction with Public Health - Seattle & King County.

Neighbors remind drivers to slow down

Community action draws attention on arterial



PHOTO BY STACY SCHWANDT

High Point neighbors gathered at the corner of 35th Avenue Southwest and Southwest Graham Street to encourage drivers to slow down. A memorial for a bicyclist who died in late September after colliding with a car stands to the right of the crowd.

BY STACY SCHWANDT Voice editor

"Slow Down" and "A Fender-bender Happened Here," read signs waved by a group of High Point residents and neighbors who stood on the corner of 35th Avenue Southwest and Southwest Graham Street last month.

Even as they shook their signs to remind those passing by to drive carefully, the participants watched the traffic with uneasiness.

"I feel like I'm going to get hit by a car," said 14-year-old Jenny Sun.

As more and more vehicles joined the rush hour commute, the group decided it was no longer safe enough to stand on that corner. They moved their action one block north to Southwest Raymond Street, expressing frustration over the speeding traffic.

"There are a lot of children whose bus drop-off is at the Walgreens just down the street," said Asha Mohamed, who works in the neighborhood. "It's just a frightening place to walk."

The group gathered last month to raise awareness of the dangerous nature of the intersections near High Point, one of which claimed the life of cyclist Susanne Scaringi in late September, after she collided with a car turning left onto Graham Street.

"It's very sad, she didn't even live her life all the way," said rally participant Zeynab Muhumed.

The accident gave urgency to an issue

neighbors have been working on all year.

"People were really affected by it, and we wanted to do something from the heart," said Neighborhood House Community Health Coordinator Rose Long, one of the organizers of the event.

Community members began working with the Seattle Department of Transportation on traffic safety issues early this year.

At their request, SDOT officials lengthened the crosswalk light at the intersection of 35th and Raymond by four seconds to make it easier for slower-paced walkers to cross.

Additionally, SDOT restricted parking for 80 feet on the southeast side of Raymond, so that drivers could have a clearer view of traffic on 35th.

Neighbors still feel there is more work to be done.

"We really want to keep the momentum going on this issue," Long said.

Community members will meet again with representatives of SDOT during the week of Nov. 13. For more information on the date and time of this meeting, call Long at 206-923-3266.

The group has already meet with Seattle Police Lieutenant Steve Paulsen to ask for police support. Paulsen attended the rally, bringing a speed reader board to emphasize the importance of slowing down.

"These are the citizens from our neighborhood. Any type of event that they can do to raise awareness is fabulous," he said. "This is my community, too, so I want to support their efforts."

Community notes

The Voice needs you

Are you interested in helping shape the stories that appear on this page?

Do you have opinions about your community that you'd like to share?

Do you have neighbors whose accomplishments you think should be celebrated in this publication?

If so, consider joining the Voice resident advisory committee. The committee meets monthly to talk about the stories that appear in this publication.

We share ideas, answer questions and strive to make The Voice more meaningful to you.

No writing or journalism experience is necessary to join the committee.

The next meeting takes place at 2 p.m. on Wednesday, November 8 at 905 Spruce St.

Future meetings will be held in the evening, so please contact Stacy Schwandt at 206-461-8430, ext. 227 for more information.

RAINIER VISTA NEWS

NEWS ABOUT THE RAINIER VISTA COMMUNITY

Rainier Vista youth programs find a home

By SCOTT FREUTEL
Seattle Housing Authority

When the Nature Consortium and the Catholic Community Services Youth Tutoring program moved from one side of Martin Luther King, Jr. Way to the other, the distance was short but the change was profound.

Victoria Brown, arts education director for the Nature Consortium, spared few adjectives when praising the new quarters, which are rented from the Seattle Housing Authority.

"The new facility is fantastic," she said. "SHA gave us everything we wanted, everything from removing carpets to adding hooks for backpacks — they really came through. It's just perfect."

She added that nearby bus stops make the facility much safer than their old location, which was particularly difficult to get to during the demolition of the old Rainier Vista.

Brown's counterpart at the Rainier Vista Youth Tutoring Program, Erica Coblentz, is equally as happy with her space next door, which has a library, two classrooms and hookups for five computers.

"The new space is wonderful, nice and bright and right in the center of things," she said. "It's actually smaller than our old space, but we do have a great open, light space. It's certainly nothing fancy, but it suits our needs. The kids love it."

The Nature Consortium began providing free arts instruction to Rainier Vista children about a year ago. They offer classes in dance, music, theater and martial arts to children from 5 to 18 years old, on Mondays through Fridays from 4 to 6 p.m.

Cooking classes are offered in partnership with Cultivating Youth, a program



PHOTO COURTESY OF NATURE CONSORTIUM

These 9- and 10-year-olds recently turned the new Nature Consortium space into a dance studio. Here, they're rehearsing a "Lion Dance." In front stands Dominique Mundrey (left) and Hadley Chandler.

sponsored by the City of Seattle Department of Neighborhoods' P-Patch Program, which teaches low-income youth about living healthier lives through gardening-based nutrition education.

The tutoring program at Rainier Vista offers pupils one-on-one assistance twice a week for an hour at a time: either Monday and Wednesday afternoon or Tuesday and Thursday afternoon. Approximately 45 pupils from 1st through 12th grade participate in the program.

For scheduling and registration information about the Nature Consortium's classes, visit <http://www.naturec.org> or contact Brown at 206-370-2191 or by e-mail at vic@naturec.org. To learn more about the Rainier Vista Youth Tutoring Program, call Coblentz at 206-723-6110.

The tutoring program is located at 4421 Martin Luther King Jr. Way and the arts program is at 4437 MLK Way.

in the plans that we had to go back through several steps in the planning and permitting process, including design review and preparation of a supplement to the Environmental Impact Study," Rose said.

The new schedule makes it possible to begin construction in the late spring, more in tune with weather. It also improves the timing with respect to Sound Transit's construction activities and eases the burden of two major construction projects proceeding simultaneously in the neighborhood.

The Housing Authority's Deputy Executive Director Al Levine pointed out that pushing the project back a year also allows for more flexibility with the sale of building lots for homes and will potentially result in higher land values with the completion of Sound Transit's construction.

"It is unfortunate that we have to wait another year to bring this new housing on board," he said. "Fortunately, the majority of households who intended to move back to Rainier Vista are already in place in Phase I.

"We know of six families who have not yet moved back into the neighborhood and would like to do so. We will make every attempt to move them in as soon as vacancies occur in Phase I. Given the various delays that we have experienced and the improved site plan that has resulted, we are convinced that it will be worth the wait."

Stepping stones installed

SEATTLE HOUSING AUTHORITY

Cement stepping stones adorned with brightly colored pieces of tile reading "Rainier Vista" were recently installed at the entrance of Rainier Vista Park.

"A handful of kids helped us (with the installation) and they had a blast," said Susannah End from Static Factory, who led the installation with colleague

Kate Jessup.

Not only did community members help install the new art, they created it.

If you came to the Rainier Vista Park grand opening this summer, you may remember that local artists brought the materials needed to create the mosaic stepping stones.

They invited community members and other event participants to add a piece of tile to the almost-empty cement stepping stones. People of all ages participated and, thanks to everyone's contributions, a beautiful and interactive art piece was created for the community.

This is just one of the various art pieces already on view in Rainier Vista. The Children's Museum created tiles that were installed into the cement by a peace pole at Judi McBride Park and on benches in the open-air courtyard at Judi McBride Court.

Benches sponsored by Starbucks and artfully adorned with quotes from famous people are also found in Rainier Vista Park.

Thanks to funding from Rainier Vista's redevelopment contractors, a sculpture garden of whirligigs was planted in the

two-block long median along South Columbian Way between South Alaska Street and Martin Luther King, Jr. Way South. The whirligigs, constructed of metal and shaped to catch the wind, honor the folk tales of some of the countries that Rainier Vista residents hail from.

A larger, interactive piece still under



Rainier Vista stepping stones

development will be installed in Rainier Vista Park. You may remember that a survey was distributed to residents at the end of the summer to help determine which projects most interested the community.

One idea that was discussed was to create an art piece that would integrate rainwater in the design. Other projects like this have used rainwater run-off to irrigate a nearby garden.

The final project is still being decided among residents, artists and planners.

Seattle Housing has placed an emphasis on incorporating art work into its redeveloped neighborhoods.

Art creates bridges between people who view it, those who create it and people in the surrounding communities. It also creates bridges between cultures, generations and income levels.

Rainier Vista whirligig story takes shape



PHOTO COURTESY OF SEATTLE HOUSING AUTHORITY

Middle school students Kevin Van, left, and Brian Chin flank writer Anna Balint and sculptor Carl Smool, who are helping the students tell a story in moving metal.

SEATTLE HOUSING AUTHORITY

A whirligig sculpture to be designed by local children for installation at Rainier Vista Park is still in the conceptual phase, but the project now has a story to tell.

Written by the students who are designing the sculpture and titled "Trouble in the Air," the story begins, "There once was a girl who lived in a small house in Rainier Valley with her little brother and parents, and grandparents living nearby. One night, a terrible storm came about the valley, on the very night the parents went out for dinner to celebrate their anniversary, leaving the girl in charge of her brother. Now, this brother was the world's most annoying person..."

There follows a fight, an electrical blackout, a missing child, a fire, a brave and timely rescue, distraught parents and at least one more annoyance.

A dozen students at Asa Mercer Middle School, near Rainier Vista, have been working with professional storyteller Anna Balint on the project since September.

Now sculptors Carl Smool and Mary Coss are helping the students "translate" their story into a moving sculpture.

The middle school artists will sketch the symbols and other imagery, make cutting patterns and then take those patterns to a metal shop for cutting and rolling and welding.

After the piece is assembled, it will be brought back to Mercer for painting, and probably in December, it will be mounted on a pole in Rainier Vista Park.

Once the whirligig is in place, kids who live at Rainier Vista will be invited to help design a bench for the base of the sculpture.

Schedule

Continued from page 2

in under this new schedule with the same number of low-income housing units as originally proposed," Hall said.

The first phase of the Rainier Vista redevelopment project is nearing completion. On the west side of Martin Luther King, Jr. Way S., it includes 125 low-income rental units and apartment facilities owned by Housing Resources Group and Providence Health System.

Currently, private builders are completing and selling approximately 131 homes.

After the initial plans for the second phase were established, the Housing Authority had the opportunity to join with other community members in applying for a grant from the Kroc Foundation which would have resulted in a \$25 million community center on the second phase site.

The Boys & Girls Club would have been one of the beneficiaries of this project, and the original plans were substantially revised for this effort.

Even though the Kroc application was unsuccessful, the new plans resulted in a reconfiguration of the site, moving the Boys & Girls Club further south to provide them with a better location for their new facility.

"We ended up making enough changes

NEWHOLLY NOTES

NEWS ABOUT THE NEWHOLLY COMMUNITY

Chief Sealth Trail nears completion

By VIRGINIA FELTON
Seattle Housing Authority

While it is not officially open yet, the Chief Sealth Trail is already being used by plenty of appreciative cyclists and walkers. It winds northward 3.6 miles from Othello Street, through NewHolly and beyond, along the Seattle City Light right of way.

On a sunny fall afternoon, the trail afforded a quiet and scenic walk, punctuated by the shrill cries of flickers who perched on the light towers and called to each other.

To the south, the Boeing plant was visible at the south end of Lake Washington, but Mt. Rainier was hidden behind the clouds. Paths to adjacent housing areas have already been well-established through the grass.

Chief Sealth Trail has already won awards for creativity of design and execution. It was the recipient of a 2006 Vision 2020 Award in March. Contractors made use of excavated soils that were recycled from the light rail construction site to both build the trail and create landscaping mounds along the trail corridor.

In addition to the trail meandering around and in between these mounds, much of the corridor itself is located on the hillside of Beacon Hill. Chief Sealth Trail winds through the right of way corridor in order to provide good transitions between the hills and at-street crossings.

The mounds themselves make attractive walking areas with lovely views into streets and neighboring yards. There are already paths worn along the tops of several of them.

Eventually the trail will provide connections to the Mountains to Sound Greenway (via bike routes/lanes north of Beacon Avenue), and Sound Transit light rail stations along Martin Luther King Jr. Way. Future trail extensions (not yet funded) include a connection to downtown Seattle and to the City limits in the south.

According to Capital Project Manager Connie Zimmerman with the City of Seattle's Department of Transportation, the trail is now anticipated to open in late



PHOTO BY VIRGINIA FELTON

The Chief Sealth Trail should be officially open soon.

fall 2006.

"We are working to complete the finishing touches to the trail now...Until these are complete, we can't officially open the trail," she said.

Official or not, it's seeing plenty of use.

Two teenage girls who live in NewHolly were surprised to learn the trail's status.

"It sure seems finished to me," said one, "we use it all the time to go between NewHolly and the Safeway, or to the library."

The trail provides the most direct route between the Othello Station part of NewHolly and the Neighborhood Campus where the library is located.

According to Zimmerman, one additional feature of the trail will be a traffic signal at the intersection of Holly Park Drive and Othello. A new grant will make this signal possible, and it will be installed by late fall 2007. For now, crossing busy Othello Street is still difficult and dangerous, and everyone needs to exercise caution.

Once all of the finishing touches are complete, an official opening ceremony will be held. Look for more information in future issues of *The Voice*.

Health clinic celebrates anniversary

ICHS STAFF

Celebrating 10 years of service in South Seattle at its Holly Park Medical & Dental Clinic, International Community Health Services will have an open house on Tuesday, November 14, from 12 to 2 p.m. The open house will be held at the clinic, located on the second floor of 3815 S. Othello St.

"ICHS broke new ground in 1996 by providing medical and dental services beyond the International District," says Teresita Batayola, ICCHS's executive director. "The Holly Park Medical & Dental Clinic patients grew fast in numbers from the first day we opened our doors."

Within its first few years of operation, ICCHS began making plans to expand the clinic. The organization embraced the opportunity to enter into a joint ownership agreement with the Seattle Housing Authority to occupy the second floor of a building in the NewHolly community development area.

The new Holly Park Medical & Dental Clinic opened its doors and welcomed its first patients in January 2005. The 12,000 square foot state-of-the-art facility, four times the size of the original clinic, has 14 examination rooms, two special procedure rooms and six dental stations. To further meet the needs of the communities that it serves, ICCHS added a young adult clinic and an in-house pharmacy to its services. Soon, the clinic will also open a Women Infant and Children nutritional program.

"Once again, our patient numbers are growing fast and we look forward to many more years of service to our community," adds Batayola.

ICCHS has two clinic locations: the Holly Park Medical and Dental Clinic at 206-788-3500 and the International District Medical & Clinic at 206-788-3700. If you are interested in seeing one of our providers, please call the clinic nearest you to make an appointment.

Neighborhood association on top of meeting agenda

By VOICE STAFF

Does NewHolly need an organized way for neighbors to come together?

Residents are invited to Neighborhood Night at the NewHolly Gathering Hall on Thursday, November 30 from 6 to 8 p.m., where the formation of a neighborhood council will be on the agenda.

"NewHolly's so large now, it's challenging for people to get to know each other," said Community Builder Joy Bryngelson. "Neighbors need a way to connect with people who care about the same topics."

The council could meet once a month, quarterly or however often neighbors deemed necessary. It could be structured with representatives from each language

group or each phase of the development.

"People who come to the meeting will chime in about how they want to do this," Bryngelson said. "But I want to stress that it all runs on people power. Things will progress as fast as people get involved."

A council could also be charged with determining how to spend the estimated \$3,000 in yearly interest that will be earned on leftover funds from the federal HOPE VI grant, Bryngelson said. The idea is that the money will go toward training, leadership development and events in the neighborhood.

The Neighborhood Night agenda also includes discussions of crime prevention, parking and youth activities on campus.

Volunteer makes a difference at NewHolly

By KARI SHERROD
Seattle Housing Authority

If you visit Atlantic Street Center's NewHolly Family Center on a Monday or Wednesday afternoon, you will probably meet Ngoc Em Le.

Le volunteers at the center four hours every week, greeting people at the front desk and answering phones.

She has also helped with the center's family field trips, community events and a variety of other projects.

Le has been involved with Atlantic Street Center since she and her family first moved to NewHolly about nine years ago — not only as a volunteer, but as a program participant.

She has received one-on-one support for employment, immigration, tax preparation and has made use of the center's community access computer.

She has also participated in the center's parent meetings, a women's support group and cooking classes. She and her kids have participated in many family field trips and community and cultural events organized by the center.

"With all of her past and current experiences, Ngoc Em is a great person to have at the front desk for the NewHolly Family Center," said Sue Seigenthaler, NewHolly Youth and Family Center program manager. "She can share from her own experience how participating can be so valuable, with an understanding of what might get in the way ... she has overcome a number of these barriers herself."

Le was born in Saigon in South Vietnam in 1965. She and her husband escaped from Vietnam to Malaysia in 1989 and, after three long years of living in refugee camps, they and their 6-month-old son were able to come to the United States.

"I'll never forget when we moved to Los Angeles," said Le. "It was October 30, 1992 — the day before Halloween. The family we were living with introduced us to the tradition of trick-or-treating. That

was something different than what we ever experienced before."

They stayed in Los Angeles for a few months and then moved to various places in Washington state until they found their home at NewHolly.

"Atlantic Street Center has helped me and my family since we first moved here," Le said. "I remember sitting in the library trying to find someone to help me with my homework from a class I was taking. I ended up finding out that Atlantic Street Center had a program that could help."

Today, Le is able to do homework from her English as a Second Language course at South Seattle Community College on her own. Her hope is to someday learn English well enough to get her GED and take classes to become a nurse.

The volunteer position gives Le the opportunity to practice English and to share with the community about an organization that she believes is important.

"It's a way to help people find out about ASC's services," said Le. "They are so helpful."

Center employees are thankful volunteers, who make it possible to offer a wider variety of programs.

"ASC and the NewHolly Family Center could not do the work that we do without volunteer support," Seigenthaler said.

If you are interested in volunteering with ASC, please contact the center at 206-723-4073.



PHOTO BY KARI SHERROD

Ngoc Em Le has been volunteering at Atlantic Street Center for nearly nine years.

YESLER HAPPENINGS

NEWS ABOUT THE YESLER TERRACE COMMUNITY

Review Committee holds first meeting



PHOTO BY STACY SCHWANDT

The 21-member Yesler Terrace Citizen's Review Committee meets for the first time, laying the ground work and reviewing the meeting schedule for the upcoming months. The committee is in charge of developing guiding principles for the redevelopment of Yesler Terrace.

By STACY SCHWANDT
Voice editor

Ground rules were set and introductions were made last month at the first meeting of the Yesler Terrace Citizen's Review Committee.

The 21-member committee is charged with developing guiding principles and making recommendations to the Seattle Housing Authority Board of Commissioners on the redevelopment of Yesler Terrace. It will meet monthly throughout the upcoming year.

To open the meeting, chairperson Norman Rice described three values committee members should consider as they begin their work: environmental stewardship, economic opportunity and social equity.

A redeveloped Yesler Terrace "will not drive a wedge between those who have and those who have not," he said.

He then outlined a preliminary redevelopment schedule which includes a year of community conversation and 12 to 18 months of project design. Construction is not expected to begin until 2009.

"The redevelopment will be a long process," Rice said. "Remember that we're not designing the project in this phase."

He touched briefly on the issue of replacement housing, which is expected to be one of the most controversial issues taken up by the committee.

"That is clearly what's on everyone's mind," he said.

The Housing Authority intends to replace all of the low-income housing units torn

down during redevelopment somewhere within the SHA system, but others would like to see all demolished units rebuilt on-site in the new Yesler community.

The committee also discussed details such as how to take public input and whether the committee should take formal votes.

"When there is controversy, there should be some sort of vote for majority rule," said committee member John Fox, who represents the Seattle Displacement Coalition. "If there's debate, I don't want someone to articulate that this is the majority's point of view when that's not clear."

The Seattle Displacement Coalition is a community organization that advocates for the building and preservation of low-income housing and other measures to ensure a fairer distribution of economic and political resources in the region.

Fox also circulated a list of positions his organization has taken on the redevelopment issue, including that no plans should be considered to sell Yesler Terrace land to private owners. He asked that these topics be discussed in future meetings.

Afterwards, committee members said they were satisfied with the first meeting.

"I think it's a good start," said Aregawi Abiraha, who is also a resident of Yesler Terrace. "People were good participants today and they contributed good ideas."

The next meeting of the Yesler Terrace Citizen's Review Committee will take place on Wednesday, November 22 at 5 p.m. For information on the meeting location, call Leslie Stewart at 206-615-3556.

Community notes

The Voice needs you

Are you interested in helping shape the stories that appear on this page? Do you have opinions about your community that you'd like to share? Do you have neighbors whose accomplishments you think should be celebrated in this publication?

If so, consider joining the Voice resident advisory committee. The committee meets monthly to talk about the

stories that appear in this publication. We share ideas, answer questions and strive to make The Voice more meaningful to you.

The next meeting will take place at 2 p.m. on Wednesday, November 8 at 905 Spruce St.

Future meetings will be held in the evening, so please contact Stacy Schwandt at 206-461-8430, ext. 227 for more information.

Elementary school enjoys new playground

By SEATTLE PARKS FOUNDATION

Recess is now much more fun for students at Bailey Gatzert Elementary School, thanks to a community effort led by the Seattle Parks Foundation.

On the hottest weekend of the summer, more than 30 volunteers installed a new play structure and gate on the school grounds at 12th Avenue and Yesler Way.

Now children can be heard laughing and yelling as they enjoy their much-needed time outdoors.

Resembling a pair of linking hands, the gates that enclose the playground ensure the students' security during school hours and provide community access to the green space when school is not in session.

The full renovation of one of the two play areas at Bailey Gatzert was completed in August. Seattle Parks Foundation is considering a second phase of the playground renovation that would include replacing the second play structure along with additional playground and landscaping improvements.

Friends of Gatzert Playground, Seattle Parks Foundation and Seattle School District collaborated to make the project happen — the results are the product of three years worth of planning, design and fundraising.

Volunteers labored for two days in 95-plus-degree temperatures to install the play structure, which replaced the former 18-year-old, rusty, dilapidated play equipment.

The hard-working volunteers consisted of school parents, students and staff, as well as community members and representatives from Starbucks, Harborview Medical Center, Seattle International Rotary Club, AHBL, Inc., and Microsoft.

"The new play structure is badly needed,



PHOTO COURTESY OF SEATTLE PARKS FOUNDATION

Opened for the first time, the new playground gates welcome the community.

and will be heavily used by all students, including special needs students," said Bailey Gatzert Principal Norma Zavala.

In addition to the new play structure, a new wheelchair-accessible ramp leads to both sides of the playground, meeting Americans with Disabilities Act guidelines.

The playground renovation cost about \$75,000. These funds were raised by Friends of Gatzert Playground and Seattle Parks Foundation from sources including the Seattle Department of Neighborhoods, Starbucks and the State of Washington.

Seattle Parks Foundation is a private, nonprofit organization dedicated to improving and expanding Seattle's parks and green spaces.

Founded by civic and business leaders in 2001 to bridge the gap between public resources and the needs of a vibrant park system, the Parks Foundation and its community partners have improved 15 parks, built two new parks and restored historic park features at three parks in just five years.

Please visit <http://www.seattleparksfoundation.org> for more information.

Notes from the Manager

By JUDI CARTER
Senior Property Manager

During the coming year, there will be two inspections of apartments again. We have recently heard that the Department of Housing and Urban Development would like to make a random inspection of units in Yesler Terrace, perhaps in January. The Seattle Housing Authority will also conduct our regular annual inspection.

When HUD does inspections, every household in the community receives a notice telling them that their unit may be inspected, but only a few units are actually looked at.

Housing Authority staff are not told in advance which units will be inspected, so we cannot tell you if yours will be on the list or not.

The SHA annual inspection is done to ensure that there are not any problems in your unit. We look for fire hazards, dripping or leaking drains and faucets, broken gaskets, and, most importantly, we check to make sure that the smoke detectors in your unit are working properly.

We also make sure that there is nothing near the heaters, and that there are no space heaters in the unit. We look for problems

like mold growing or doors needing weather stripping.

When problems are found during either inspection, maintenance work orders are placed for repairs to be made.

Some of the work is done to correct normal wear and tear problems like dripping faucets. That type of work is completed without any charge to the resident. However, if you have missing or broken outlet or switch covers, a torn refrigerator gasket or something of that nature, you will be charged for repairs.

There is always a charge for disabled smoke detectors.

On occasion, there are issues that only the resident can handle, things like house-keeping problems, items too close to the heaters, etc. Letters are sent to residents who need to make these corrections.

If you need to have maintenance work orders done, do not wait for the inspections. Please phone 206-223-3758, and we will send someone out to make the needed repairs.

The last Thursday of this month many families will gather to celebrate Thanksgiving. I wish every resident of Yesler Terrace a wonderful holiday, with much to be thankful for!

TRANSLATIONS

TRANSLATED ARTICLES FROM THE VOICE

Public housing resident warns about phone service

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Public housing resident warns about phone service

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Житель общественного дома предостерегает от телефонной услуги

Житель общественного дома Рик Хэрисон хочет рассказать всем о Line-Backer. План услуг, предлагаемый местной телефонной компанией, гарантирует клиентам ремонт неисправных телефонных линий и розеток без дополнительной оплаты.

Телефонная компания оплачивает содержание телефонных линий за пределами домов и многоквартирных зданий, но они предъявляют счёт клиентам за время, потраченное техником на ремонт линий внутри помещения.

В то время как этот сервис помогает владельцам домов избегать дорогостоящих затрат на содержание, жителям общественных домов он не нужен. Не нужен потому, что Жилищное управление оплатит любую работу по ремонту линий внутри здания.

«Вы можете платить 4,75 доллара в месяц за услуги, которыми никогда не сможете воспользоваться», - сказал Хэрисон.

Он добавил, что обнаружил эту проблему несколько лет назад, когда сантехник нарушил телефонные линии в доме, где он жил. Один из его соседей позвонил в телефонную компанию, надеясь, что сервис Line-Backer решит проблему с ремонтом.

Когда пришёл техник из телефонной компании, то выяснилось, что он не имеет права работать с линиями.

«За все входящие и внутренние линии несёт ответственность владелец строения», - сказал Хэрисон. - К сожалению, продавцы услуг не говорят вам об этом, когда вы звоните, чтобы подключить телефон, поэтому важно знать, что вам этот сервис не нужен.»

Public housing resident warns about phone service

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cho cư dân cư ngụ trong các khu gia cư công cộng. Chỉ vì cơ quan cấp nhà sẽ thanh toán tiền sửa chữa cho các đường dây điện thoại nếu bị hư hỏng bên trong căn hộ của họ.

“Quý vị có thể phải trả \$4.75 mỗi tháng, và dịch vụ này có thể không bao giờ quý vị cần tới,” ông Harrison đã nói thể.

Ông nói thêm rằng vài năm trước đây ông đã khám phá ra vấn đề này khi mà người thợ ống nước làm đứt các đường dây điện thoại trong tòa building ông đang cư ngụ. Một bà hàng xóm gọi cho hãng điện thoại, hy vọng với dịch vụ “line baker,” thì đường dây được nối lại.

Khi nhân viên kỹ thuật của hãng điện thoại đến, họ liền nhận ra ngay là họ không sửa chữa đường dây lại, họ nói là “theo hệ thống liên đới chung, thì đây là trách nhiệm của những người chủ khu bất động sản này.” Ông Harrison đã kể lại.

Đáng tiếc là khi quý vị gọi để mở đường dây điện thoại, thì nhân viên hãng điện thoại không nói cho quý vị điều đó, do đó cần biết điều quan trọng là quý vị không cần đến dịch vụ này.