

REQUEST FOR PROPOSALS

Case Management for SHA LIPH High-Rise Buildings and JobLink Clients Solicitation No. 5543

ADDENDUM NO. 1
Issue Date 10/21/2021

This Addendum containing the following revisions, additions, deletions and/or clarifications, is hereby made a part of this solicitation and Contract Documents for the above-named project. Proposers shall take this Addendum into consideration when preparing and submitting their response to this solicitation.

This Addendum lists questions received and SHA's responses (see Item 1 below).

Item 1. The following is a list of questions received and SHA's responses to those questions.

Question 1. What is the expected work product of the Job Link household case management services? Is there an expectation of employment and education expertise in addition to case management services for this population?

Response: *The contractor would support clients referred by the JobLink program like the general case management assistance described in the RFP. These individuals are engaged in an employment and education program where SHA Career Coaches focus on those goals but may not have the bandwidth to engage with participants to assist with health and social service case management needs. Therefore, there is not an expectation of employment and education expertise required.*

Question 2. What services are expected to be offered to school age youth and children and their families?

Response: *It is important to understand that serving households with youth may require skillsets and knowledge of resources to navigate their age specific and family-oriented challenges. The contractor should demonstrate their ability to navigate case management situations targeting the diverse range of audiences as described in the RFP.*

Question 3. There was a mention of \$50,000 to address substance use on page 9 of the RFP and no description of services being requested. In addition, the description of funding has a range of \$300,000 - \$332,000 per calendar year. Is the \$50,000 included in this amount?

Response: *The mention of substance use intervention was added to the RFP in error. If the contractor would like to include strategies to address substance use*

intervention, please include those strategies and methods in Criterion 3. Please note: No additional funding will be added to the contract for these services.

Question 4. Are there other funding “carve-outs” that are not listed or are available?

Response: *There are no additional funding beyond the estimate published in the RFP*

END OF ADDENDUM NO. 1