Addendum No. 1

Informal Solicitation #4984 Computer Software Training

Addendum Issued on Tuesday, June 27, 2017

The following information clarifies information in the above referenced Informal Solicitation:

This Addendum lists questions for clarification of entries mentioned in the Informal Solicitation and Seattle Housing Authority (SHA) responses.

Question 1. What version of Microsoft Office will be used in the training classes?

SHA Response: Right now, SHA currently runs the Microsoft Office 2010 version; however, there's the big caveat that our IT department is looking into migrating us all to an Office 365 environment. So, we ideally have a company that could provide both training for Microsoft Office 2010 and Office 365.

<u>Question 2.</u> Will the SHA provided training computers include the Microsoft Office software or will SHA need the vendor to provide a lab environment including the Microsoft Office software, not simply class exercise files?

SHA Response: We have our own tech lab with computer terminals. Any software they will be training will be pre-loaded onto the training computers in the tech lab.

END OF ADDENDUM #1